

# Noridian-Coordination of Benefits: Crossover Claims Issue

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**May 18, 2021**

CMS reported a system issue on 04/08/21 - 04/15/21, that prevented Medicare Part A and B (including Durable Medical Equipment) crossover claims from crossing to certain supplemental payers. The issue was corrected on 04/16/21; however, the system issue impacts claims finalizing through approximately 04/25/21, for electronic claims and 05/11/21, for paper claims. Additionally, extraneous claims were crossed over to entities that normally would not receive these claim types.

Provider/Supplier Action Required: If this issue affected your patients' supplemental payer, bill them using your normal procedures (if Medicare claims weren't crossed over). A link to the list of supplemental payers affected by this issue can be found in the 04/29/21, [CMS MLN Connects](#). The CMS link provides separate files for Part A, Part B, and DME supplemental payers that have been affected. Affected payers will be notified of the extraneous claims.