

Empire BlueCross BlueShield-CAA: Review Your Online Provider Directory Information

October 12, 2022

The **Consolidated Appropriations Act (CAA)** contains a provision that requires online provider directory information be reviewed and updated (if needed) at least every 90 days. By reviewing your information regularly, you can help ensure your online provider directory information is current.

Empire BlueCross BlueShield is asking you to review your online provider directory information on a regular basis to ensure it is correct. Access your information by visiting www.empireblue.com/provider, then under Provider Overview, choose Find Care.

Submit updates and corrections to your directory information using our online Provider Maintenance Form. Online update options include:

- add/change an address location
- name change
- tax ID changes
- provider leaving a group or a single location
- phone/fax number changes
- closing a practice location

Once you submit the form, they will send you an email acknowledging receipt of your request.