

# Reminder-Non-Appealable Situations with Medicare Advantage Plans

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When a Medicare Beneficiary enrolls in a MA Plan, that MA plan takes the place of Traditional Medicare benefits. National Government Services is only responsible for processing claims for fee-for-service or traditional Medicare.

When a claim is filed to NGS Medicare for a beneficiary who is enrolled in an MA plan, the claim will be denied. The Medicare RA (Remittance Advice) will reflect remark code **OA 109** (Claim/service not covered by this payer/contractor. You must send the claim/service to the correct payer/contractor).

These denials do not have appeal rights with traditional Medicare; therefore, the services and/or appeal shall be submitted to the MA plan, not NGS Medicare

**Reference: NGS Medicare website**