

## Temporary Relief Available for Providers on Medical Reviews That Have Been Impacted by CHOPD (Change Healthcare/Optum Payment Disruption)

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In accordance with CMS, as of 3/27/2024, NGS may grant extensions for responses to ADRs (Additional Documentation Requests) to providers under active medical review if they attest, they have been negatively impacted by the CHOPD.

Extension requests should indicate the provider's specific extended timeframe needed to respond to the ADR. Additionally, medical review education sessions may be rescheduled upon request if due to CHOPD related burden. This direction remains in effect for 90 days.

**Reference: NGS website**