

# Excellus BlueCross BlueShield-Discontinuation of Paper Notification for Claiming Billing Errors

## February 18, 2022

As of February 4, 2022, Excellus BlueCross BlueShield has discontinued its practice of sending paper notification when certain billing errors occur. This change is part of their overall effort to reduce the amount of paper sent to provider practices.

Billing errors currently communicated via paper notice are:

- ⇒ Provider listed on this claim is not registered to bill under this Tax ID
- ⇒ Provider is par with this Tax ID but not with this group NPI
- ⇒ DOS on this claim is prior to the effective date of this Tax ID

DOS on this claim is after the termination date on the Tax ID

They originally advised that paper notification of these billing errors would be discontinued in late 2018 and have provided several courtesy extensions.

However, they will begin denying these provider edits on your 277CA as of February 4, 2022 and you will no longer receive paper notices. Please refer to the below table for edits reported on the 277CA.

<b>Provider Edit</b>	<b>277CA claim status code</b>	<b>Description</b>
Provider listed on this claim is not registered to bill under this Tax ID	A8:128:85 A8:562:82	Entity's tax id: Billing Entity's National Provider Identifier (NPI): Rendering
Provider is par with this Tax ID but not with this group NPI	A8:609 A8:562:85	Participation Agreement National Provider Identifier (NPI): Billing
DOS on this claim is prior to the effective date of this Tax ID	A8:128:85 A8:187	Entity's Tax ID: Billing Date(s) of Service
DOS on this claim is after the termination date on the Tax ID	A8:128:85 A8:187	Entity's Tax ID: Billing Date(s) of Service