

Cigna Reimbursement Policy Update-E&M Codes Billed with Modifier 25 and Minor Procedures

March 21, 2023

As a result of a recent review conducted by Cigna, effective for dates of service on or after May 25, 2023, they will require the submission of office notes with claims submitted with Evaluation and Management (E&M) CPT codes 99212, 99213, 99214, and 99215 and modifier 25 when a minor procedure is billed.

The E&M line will be denied if they do not receive documentation that supports that a significant and separately identifiable service was performed. Denials will include appeal rights.

Please see attached letter that you will receive from Cigna.