

Updates on Change Healthcare Following its Breach Notification Deadline

April 24, 2024

UnitedHealth Group has stated the following:

- ⇒ The breach exposed the personal information of "a substantial portion of the people in America"
- ⇒ It will be months before it is able to identify and notify affected patients
- ⇒ UHG confirmed that it paid an unspecified ransom "as part of the company's commitment to do all it could to protect patient data from disclosure."
- ⇒ UHG is establishing a call center with free credit monitoring and ID theft protection for two years.
- ⇒ UHG estimates the financial impact of this event to the company to be up to \$1.6 billion in 2024. The cost, as of a call last week, is already \$872 million.
- ⇒ UHG claims that its systems are running at 80% and that full restoration should occur "in the coming weeks."

Additionally, the company claims it has not discovered stolen personal information such as doctors' charts or full medical histories.

UnitedHealth found files containing protected health information as well as files with personally identifiable information during its ongoing investigation of the incident. "There were 22 screenshots, allegedly from exfiltrated files, some containing protected health information and personally identifiable information, posted for about a week on the dark web by a malicious threat actor. No further publication of PHI or PII has occurred at this time."

For more information, please click link below:

<https://www.unitedhealthgroup.com/newsroom/2024/2024-04-22-uhg-updates-on-change-healthcare-cyberattack.html>