

UnitedHealthcare Commercial Provider Remittance Advice for Health Reimbursement Accounts to Include More Detail

October 17, 2017

As of **Oct 28, 2017**, more claim detail will be added to remittances from UnitedHealthcare members who have health reimbursement accounts (HRAs).

You will receive a separate remittance for HRA claims, which may indicate:

⇒ Charge amount

⇒ Claim adjustment amount

⇒ Patient responsibility

⇒ Group code and claim adjustment reason code, for example:

- **OA 23:** Other adjustments – the effect of prior payer(s) adjudication including payments and/or adjustments.
- **PR 187:** Patient responsibility – consumer spending account payments (includes, but is not limited to, flexible spending account, health savings account, health reimbursement account, etc.)

⇒ Remittance Advice Remark code, for example:

- **N510:** A current inquiry shows the member's consumer spending account does not contain sufficient funds to cover the member's liability for this claim/service. Actual payment from the consumer spending account will depend on the availability of funds and determination of eligible services at the time of payment processing.
- **N520:** Payment made from a consumer spending account If you are enrolled in Electronic Payments and Statements (EPS) and look at your PRA online, these details will be included.

If you have any questions about these enhancements, call the phone number on the member ID card or PRA. If you're receiving Electronic Remittance Advice (835) and have questions, please contact EDI Support at 800-842-1109 or via UHC's EDI Transaction Support form.