

UnitedHealthcare-Join the New Data Exchange & Medical Record Collections Program

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In order to alleviate the burden of medical record collection, getting claims processed faster and providing support to your patient care plans, UHC is doing the following:

Direct EMR Access

You can download clinical information straight from your EMR system, and UHC will be able to collect the medical records they need to process your claims and conduct medical necessity and other reviews.

Clinical Data Exchange

Through an automated data exchange process, you can easily share Admit, Discharge, Transfers (ADTs), Discharge Summaries and prescribed medication lists, so that they can help spot any medication errors to help lower the risk for adverse reactions.

Point of Care Solutions

During the point of care you will access programs like PreCheck My Script That will aid you in accessing real time pharmacy benefit information like copays, drug costs and prior authorization requirements-so that you can prescribe the most appropriate and lowest cost medication before your patients leave the office.

These changes are gradually expanding to bring the following benefits:

- ⇒ Fewer pended or denied claims that require clinical information submission-and faster timeframe for your accounts receivables.
- ⇒ Since UHC is building a centralized database for medical records they receive, they can use these records multiple times instead of making duplicate requests.
- ⇒ You will receive accurate, real-time data for greater efficiency and better patient outcomes.
- ⇒ Your staff can spend more time on patient care than administrative work.
- ⇒ Leveraging EMR investment
- ⇒ Staying secure and compliant since UHC technologies meet **HIPAA** privacy statutes and other regulatory requirements. All data is stored and exchanged safely.