

UnitedHealthcare-Oxford Participating Surgeons Using Non-Participating Assistant Surgeons and Co-Surgeons

October 03, 2018

Effective Jan 1, 2019, UHC network physician and other qualified health care professionals in Connecticut and New York will be required to use network care providers for assistant surgeon and co-surgeon services for UHC Oxford members unless:

- ⇒ A member has made an informed decision to use a non-participating care provider and you've followed the process to document that decision; or
- ⇒ UHC granted an in-network exception

Before arranging for assistant or co-surgeon services from a non-participating care provider, you must:

1. Discuss participating and non-participating care provider options with the member and provide them with a copy of UHC Oxford's Consent Form.
 - If the member has out-of-network benefits, the assistant surgeon /co-surgeon claim will be paid according to those benefits and their out-of-network cost shares will be applied.
 - If the member doesn't have out-of-network benefits, they'll be responsible for the full cost of the assistant surgeon/co-surgeon services performed by the non-participating provider.
2. After the discussion, the member must complete Oxford's Consent Form, indicating their choice. You must follow the member's instruction. If there are no participating care providers available to perform the service, you must follow the in-network exception process.
3. Keep a standard or electronic copy of the Assistant Surgeon Services Consent Form in the member's medical record. UHC may request a copy of the completed form.

Additional details on the requirements including care provider penalties for non-compliance and a downloadable copy of the consent form, will be available in the full policy.