

Empire BlueCross BlueShield-Receive Direct Deposit of Patient Payments with Healthcare Bill Payments

June 20, 2018

Beginning July 1, 2018, many Empire members will be able to make payments to providers for their out-of-pocket expenses with Healthcare Bill Payments, a new feature via the member portal at empireblue.com. Now, your patients can quickly and easily pay you online as soon as their claim information is available.

Empire has engaged with [InstaMed®](#), a healthcare payments network, to offer Healthcare Bill Payments. InstaMed is a Payment Card Industry (PCI) Level One Service Provider and certified at the highest levels for both healthcare and payment processing.

Providers registered with InstaMed will conveniently receive patient payments by direct deposit into their bank account without ever mailing a patient bill or making a phone call. Plus, patients enjoy a simple, convenient payment option.

Registration for Healthcare Bill Payments is simple – you can get started today. Here's what you'll need:

- Email address
- Tax ID number for your organization
- Bank account information for direct deposit

If you are not registered, these payments are mailed to you as prepaid Mastercard® payments.

This feature does not apply to Empire Medicare and Medicaid plans, but may be implemented in the future.