

## **STAY INFORMED!! Effective July 1st, 2018 Healthfirst Requires an Online Authorization for DME (L3000)**

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**July 23, 2018**

**Effective July 01, 2018, providers can no longer call in authorizations to Healthfirst for DME; the online authorization request must be used.**

Healthfirst has conducted a mailing regarding this change; there is nothing published on their website.

Exchange products, Medicaid and Medicare policies require authorization for L3000 and always have. **Again, the only change is that previously, one was able to call in the authorization and now it must be done online.**

There has been misinformation that Healthfirst no longer covers L3000; but that is not factual.

If you have any questions regarding this change you can call Healthfirst's Medical Management department at 888.394.4327