

Trizetto-Extended Outage Due to Data Migration

March 12, 2019

Trizetto will be migrating all data from a data storage facility to a cloud-based platform.

Due to this migration, clients will experience an extended outage starting at 11:59 p.m. CST on Thursday, March 14, until approximately 11:59 p.m. on Sunday, March 17.

During this time all applications will be inactive and no incoming transactions will be accepted for processing. Any files sent during this outage will generate a time out error and will need to be resent for processing once systems are restored.

They appreciate your patience and understanding during this time.