

# UHC Commercial Medical Record Review for 2019 Dates of Service

---

## October 01, 2019

UHC is required by the Department of Health & Human Services (HHS), under the Affordable Care Act (ACA), to submit complete diagnostic information about members enrolled in certain UnitedHealthcare commercial ACA-covered health plans. To comply with this requirement, they may request medical records from you from Nov. 25, 2019 through March 20, 2020.

### **What This Means to You**

If you're selected for a medical record review, UHC will ask you to provide information for 2019 dates of service for a certain number of your patients. To reduce the potential for administrative burden on your office, they use the records received through this request for other appropriate health care operations, for example, monitoring compliance with Healthcare Effectiveness Data and Information Set (HEDIS) measures.

### **What You Will Need to Do**

All requested medical records and documentation will need to be completed March 20, 2020 to meet the HHS deadline for these record requests.

### **Medical Record Documentation Required:**

# UHC Commercial Medical Record Review for 2019 Dates of Service

---

## Cont'd

When you get the request, you'll be asked to provide the following documentation:

- ⇒ Consult notes
- ⇒ Discharge summary
- ⇒ Emergency department records
- ⇒ History and physical notes
- ⇒ Operative and pathology notes
- ⇒ Patient demographics sheet
- ⇒ Physical, speech and/or occupational therapist reports
- ⇒ Physician orders
- ⇒ Problem list
- ⇒ Procedure notes/reports
- ⇒ Progress notes and/or SOAP notes for face-to-face office visit
- ⇒ Signature Log\*

\*HHS requires UHC to validate care provider signatures and qualifications for each medical record we review. Please provide a signature log, with credentials to identify signatures of physicians, physician assistants and nurse practitioners who are mentioned in or have annotated medical records